

YouthForce TeamWork Internship Description

As a member in the YouthForce TeamWork Internship program, interns provide fan support for every Timbers FC and Thorns FC home games and work directly with Providence Park Guest Services as a Guest Attendant. Guest Attendants act as the primary providers of Five-Star service as they greet and direct guests as they enter and attend stadium events. While working at an assigned position, Guest Attendants personally engage in conversation with guests, making them feel comfortable and welcome in a friendly atmosphere.

The TeamWork Internship Program extends beyond the game day job; teens must also participate in un-paid personal/professional development workshops (YouthForce University) each month.

Job Duties Include:

- Greet guests and scan guest tickets.
- Aid guests in finding their seats in the arena.
- Direct guests to services such as concessions, merchandise, ATM's, and restrooms.
- Constantly monitor guest seating area to ensure safety regulations are being kept and that guests conduct is in compliance with acceptable norms.
- Perform other duties as assigned.
- Duties are performed outside under varying weather and temperature conditions.
- Must be able to use proper judgement and make guest-friendly decisions with little supervision.
- Must meet company-grooming and appearance standards.

Qualifications:

- Access to reliable transportation to and from Providence Park for TeamWork shifts.
- Outgoing and friendly personality required.
- Ability to communicate effectively with peers/supervisor and the ability to work in a team environment.
- Dependability/responsibility; able to handle work, school, and social schedule. Students must show success in school attendance and grades throughout the season; school is every teen's first and most important job.
- Must be able to read, write, and speak conversational English. Spanish is a plus.

Physical Requirement and Work Environment:

- Continuous standing and walking on concrete/flat surfaces or stairs under varying weather/temperature conditions.
- Manage in noisy environment with large groups of people.
- Currently enrolled in an educational program.
- Pass a background check
- Ability to get reliable transportation to Providence Park, Blazers Boys & Girls Club and .
- Be at least 16 years of age by date of hire.

Minimum Requirement:

Schedule:

The season begins in June and lasts through the beginning of December. TeamWork interns must be available for any/all Timbers and Thorns home games. Games are primarily on weekends or Wednesday evenings. In

In addition to game days, interns must also attend all YouthForce University workshops held monthly on a non-game day as an un-paid part of their TeamWork program.

Program Expectations

- Be in continuous good standing with your educational program.
- Arrive to all work shifts looking professional and wearing the designated uniform.
- Arrive at all work shifts, YouthForce University workshops, and service projects on time. TeamWork participants that regularly arrive late may be sent home, face possible game suspensions, and/or terminated from the program.
- Perform assigned duties quickly, correctly, and with a positive attitude.
- Arrive on time, emotionally and physically ready to work. Attendance and active participation at YouthForce University events are mandatory.

TeamWork interns represent TeamWork and YouthForce, Boys & Girls Clubs of Portland, and Timbers FC every time they show up for work. As such, employees are expected to positively represent themselves and all partners involved. Behavior that reflects poorly on the reputation of the TeamWork program will not be tolerated (i.e. goofing off, inappropriate cell phone usage, or any other unprofessional behavior). TeamWork Guest Attendants who are in good standing at the end of each season are invited to apply for the following season if they still meet the eligibility requirements.

Pay: \$12.00/hour (Minimum Wage – Will change with current state requirements)

Locations: Providence Park

1844 SE Morrison St. Portland, OR 97205

Merlo Field—University of Portland

5000 N Willamette Blvd, Portland, OR 97203

Blazers Boys & Girls Clubs

5250 NE Martin Luther King Jr Blvd.

Portland, OR 97211

To Apply: Call, Email or Text YouthForce Leadership Staff

503-969-5292 (Call or Text)

YouthForceInfo@bgcportland.org

Boys & Girls Clubs of Portland is committed to a policy of equal employment opportunity. The organization will not discriminate against employees or applicants for employment on any legally recognized basis including, but not limited to, veteran status, race, color, religion, sex, national origin, physical or mental disability, age, or any other protected group status as defined by law. Boys & Girls Clubs of Portland will also not discriminate against employees or applicants based on sexual orientation.